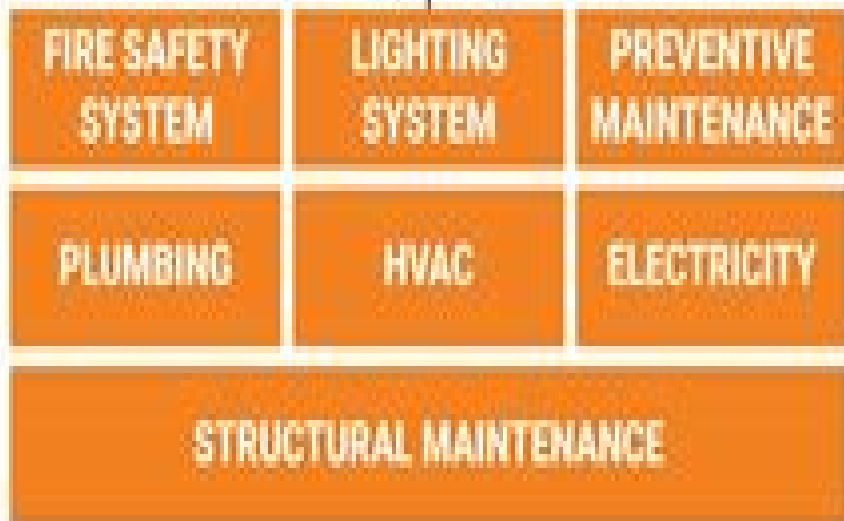


# FACILITY MANAGEMENT



# Facilities Management Helpdesk Operations Guide

**Jane M. Wiggins**



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Contract and Commercial Management - The Operational Guide Katherine Kawamoto, Mark David, Tim Cummins, 2011-11-11 Almost 80% of CEOs say that their organization must get better at managing external relationships According to The Economist one of the major reasons why so many relationships end in disappointment is that most organizations are not very good at contracting This ground breaking title from leading authority IACCM International Association for Contract and Commercial Management represents the collective wisdom and experience of Contract Legal and Commercial experts from some of the world s leading companies to define how to partner for performance This practical guidance is designed to support practitioners through the contract lifecycle and to give both supply and buy perspectives leading to a more consistent approach and language that supports greater efficiency and effectiveness Within the five phases described in this book Initiate Bid Development Negotiate and Manage readers will find invaluable guidance on the whole lifecycle with insights to finance law and negotiation together with dispute resolution change control and risk management This title is the official IACCM operational guidance and fully supports and aligns with the course modules for Certification

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