## TV VIEWING BASICS

#### Important Features of Your Receiver

#### SAT Mode Button:

You will need to stay in SAT mode to use the remote control, even when operating your TV's volume, power and mute functions.

The "mode" you are in will a sphilibe receiver on or off.

Surra the sphilibe receiver on or off.

Turns the TV and off.

#### To watch TV or if you lose video:

- Make sure receiver is ON. Green or blue light will be visible on the front panel of the receiver.

#### On-Screen Program Guide

- Press the GUIDE button to view the On-Screen programming guide.
- Press GUIDE again to bring up a pop-up menu asking which guide to display.
  - · ALL Chan: All DISH Network channels
  - · ALL Sub: All channels you subscribe to
  - \* ALL HD: All HD channels you subscribe to
  - FAVORITES: Only your Favorite channels For Favorites Lists set-up, press
    the Menu button \*\*\* select PREFERENCES, then select FAVORITES.
- If you prefer to toggle through the various guides by pressing the GUIDE button, it's easy to disable the pop-up menu feature. Press GUIDE until the prop-up screen comes up, select FAVORITES, select GUIDE button and select DONE.

#### Unique Benefits of Your Dual-Tuner Receiver

One receiver independently operates 2 TVs:



TVI has a GREEN #1 on the remote key and is in the room with the receiver.



TV2 has a BLUE #2 on the remote key and is in the room without the receiver.



You get all the same great features in the living room and bedroom – all from just one DISH Network receiver.

.....

# TROUBLESHOOTING & FEATURES

#### Quick Fixes for Most Common Problems

DISH Network prides itself on its top-of-the-line high-definition receivers. In the event you experience any problems watching or controlling your TV, by these ouick fires:

#### Blue, Black, Frozen or Snowy Screen:

Reset Your Receiver: If you see a blue, black, fracen or snowy screen, press the red RESET button on the front panel of your receiver. The receiver will restart and should return to programming in just a few minutes. Resetting your receiver is like re-booting your computer.





- Your TV May Be On the Wrong Channel / Input:

See the "TV Vewing Basics" panel to make sure your TV is set to the correct channel number or input.

#### Remote Won't Work:

Press and hold the zero button to load the System Wizard. Follow the on-screen instructions to fix remote control issues. Also, try replacing the batteries in your remote control. You may see a message on your screen regarding low battery strength.

#### Satellite Signal Message:

If you get an "acquiring satellite signal" message, your signal will be restored within minutes, not days or weeks like with cable. This is rare, and almost always temporary. If you have had inclement weather and continue to have signal issues after the weather clears, make sure your dish antenna is not covered by snow, for or a fallen object. If it can be accessed safely and easily, gently clear your dish.

#### Parental Locks

You can password-protect programming based on rating or on a channel-bychannel basis.

- 1. Press the MENU button (B), select LOCKS.
- 2. Select the LOCKS option you prefer (such as "Lock PPV").
- 3. Select LOCK SYSTEM and choose a password.

#### Get Connected

Connecting a phone line or high-speed internet connection into the receiver unlocks many great features, plus you can save \$5/mo. If you're not connected to a phone line, you will see a \$5 programming access fee on your monthly bill for each dual-turner receiver.

#### Phone Line and High-Speed Internet Benefits

- Caller ID\* See who's calling right on the screen.\*\*
- Change your programming packages on DishHOME Channel 100."
- Order Pay-Per View with your remote control.
- Play exclusive interactive games on DishHOME Channel 100.
- Your receiver will let DISH Network know that it is running smoothly.



"With subscription to Callel ID finnight your hand phone company." This augment with high-speed premial connection.

# **Dish Network User Manual**

**William Francis Ganong** 

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