

Deregulating the Public Service

*Can
Government
Be Improved?*

John J. DiIulio, Jr., Editor

Introduction by
Paul A. Volcker and William F. Winter



Deregulating The Public Service Can Government Be Improved

Marco Cascella



Deregulating The Public Service Can Government Be Improved:

Deregulating the Public Service John J. DiIulio, 2011-02-01 The nation's federal, state and local public service is in deep trouble. Not even the most talented, dedicated, well compensated, well trained and well led public servants can serve the public well if they must operate under perverse personnel and procurement regulations that punish innovation and promote inefficiency. Many attempts have been made to determine administrative problems in the public service and come up with viable solutions. Two of the most important: the 1990 report of the National Commission on the Public Service led by former Federal Reserve chairman Paul A. Volcker and the 1993 report of the National Commission on the State and Local Public Service led by former Mississippi Governor William F. Winter recommended deregulating the public service. Deregulating the public service essentially means altering or abolishing personnel and procurement regulations that deplete government workers' creativity, reduce their productivity and make a career in public service unattractive to many talented, energetic and public spirited citizens. But will it work? With the benefit of a historical perspective on the development of American public service from the days of the progressives to the present, the contributors to this book argue that deregulating the public service is a necessary but insufficient condition for much of the needed improvement in governmental administration. Avoiding simple solutions and quick fixes for long standing ills, they recommend new and large scale experiments with deregulating the public service at all levels of government. In addition to editor John DiIulio, the contributors are Paul A. Volcker, former chairman of the Federal Reserve, now at Princeton University; former Mississippi Governor William F. Winter; Gerald J. Garvey, Princeton; John P. Burke, University of Vermont; Melvin J. Dubnick, Rutgers; Constance Horner, former director of the Federal Office of Personnel Management, now at Brookings; Mark *Public Service and Good Governance for the Twenty-First Century*; James L. Perry, 2020-05-01 Expert analysis of American governance challenges and recommendations for reform. Two big ideas serve as the catalyst for the essays collected in this book. The first is the state of governance in the United States, which Americans variously perceive as broken, frustrating and unresponsive. Editor James Perry observes in his Introduction that this perception is rooted in three simultaneous developments: government's failure to perform basic tasks that once were taken for granted; an accelerating pace of change that quickly makes past standards of performance antiquated; and a dearth of intellectual capital that generates the capacity to bridge the gulf between expectations and performance. The second idea harkens back to the Progressive era when Americans revealed themselves to be committed to better administration of their government at all levels, federal, state and local. These two ideas, the diminishing capacity for effective governance and Americans' expectations for reform, are veering in opposite directions. Contributors to *Public Service and Good Governance for the Twenty-First Century* explore these central ideas by addressing such questions as: what is the state of government today? Can future disruptions of governance and public service be anticipated? What forms of government will emerge from the past and what institutions and structures will be needed to meet future challenges? And, lastly, and

perhaps most importantly what knowledge skills and abilities will need to be fostered for tomorrow's civil servants to lead and execute effectively Public Service and Good Governance for the Twenty First Century offers recommendations for bending the trajectories of governance capacity and reform expectations toward convergence including reversing the trend of administrative disinvestment developing talent for public leadership through higher education creating a federal civil service to meet future needs and rebuilding bipartisanship so that the sweeping changes needed to restore good government become possible Contributors Sheila Bair William W Bradley John J DiIulio Jr Angela Evans Francis Fukuyama Donald F Kettl Ramayya Krishnan Paul C Light Shelley Metzenbaum Norman J Ornstein James L Perry Norma M Riccucci Paul R Verkuil Paul A Volcker **Handbook of Public Management Practice and Reform** Kuo-Tsai Liou, 2019-09-16 Outlining the origins motivations strategies implementations and effectiveness of reform policies and programs Handbook of Public Management Practice and Reform examines changes and challenges in major areas of public administration including budgeting finance human resources and organizational management reviews the lessons of reform and addresses new ideas and emerging issues Discussing the development and contribution of public administration education research and professional associations the book covers decentralization and deregulation institutional arrangement and support and cooperation between public and nonprofit organizations Forum for Applied Research and Public Policy, 1995 **Last Exit** Clifford Winston, 2010-09-01 In Last Exit Clifford Winston reminds us that transportation services and infrastructure in the United States were originally introduced by private firms The case for subsequent public ownership and management of the system was weak in his view and here he assesses the case for privatization and deregulation to greatly improve Americans satisfaction with their transportation systems Revolution at the Margins Frederick M. Hess, 2004-05-13 For more than a decade school choice has been a flashpoint in debates about our nation's schooling Perhaps the most commonly advanced argument for school choice is the notion that markets will force public schools to improve particularly in those urban areas where improvement has proved so elusive However the question of how public schools respond to market conditions has received surprisingly little attention Revolution at the Margins examines the impact of school vouchers and charter schooling on three urban school districts explores the causes of the behavior observed and explains how the structure of competition is likely to shape the way it affects the future of public education The book draws on research conducted in three school districts at the center of the school choice debate during the 1990s Milwaukee Wisconsin Cleveland Ohio and Edgewood Texas Case studies examine each of these three districts from the inception of their local school choice program through the conclusion of the 1999 school year The three school districts studied did not respond to competition by emphasizing productivity or efficiency Instead under pressure to provide some evidence of response administrators tended to expand public relations efforts and to chip holes in the rules regulations and procedures that regulate public sector organizations Inefficient practices were not rooted out but some rules and procedures that protect

employees and vocal constituencies were relaxed Public school systems are driven by political logic according to Hess and their incentives lead them to respond generally through symbolic and metaphorical gestures Choice induced changes in public school systems will be shaped by public governance the market context in which they operate and their organizational characteristics Revolution at the Margins encourages scholars and policymakers to think more carefully about the costs and benefits of educational competi

Where Charter School Policy Fails Amy Stuart Wells,2002-09 Based on their own in depth study of 17 diverse charter schools in California and other recent studies from around the country the authors explore how the laissez faire policy of charter schools interacts with the lives of children educators and parents in diverse social economic and political contexts

Future Survey Annual ,1995 *Rethinking Democratic Accountability* Robert D. Behn,2004-05-26 Traditionally American government has created detailed formal procedures to ensure that its agencies and employees are accountable for finances and fairness Now in the interest of improved performance we are asking our front line workers to be more responsive we are urging our middle managers to be innovative and we are exhorting our public executives to be entrepreneurial Yet what is the theory of democratic accountability that empowers public employees to exercise such discretion while still ensuring that we remain a government of laws How can government be responsive to the needs of individual citizens and still remain accountable to the entire polity In *Rethinking Democratic Accountability* Robert D Behn examines the ambiguities contradictions and inadequacies in our current systems of accountability for finances fairness and performance Weaving wry observations with political theory Behn suggests a new model of accountability with compacts of collective mutual responsibility to address new paradigms for public management

Public Value and Public Administration John M. Bryson,Barbara C. Crosby,Laura Bloomberg,2015-08-28 Governments and nonprofits exist to create public value Yet what does that mean in theory and practice This new volume brings together key experts in the field to offer unique wide ranging answers From the United States Europe and Australia the contributors focus on the creation meaning measurement and assessment of public value in a world where government nonprofit organizations business and citizens all have roles in the public sphere In so doing they demonstrate the intimate link between ideas of public value and public values and the ways scholars theorize and measure them They also add to ongoing debates over what public value might mean the nature of the most important public values and how we can practically apply these values The collection concludes with an extensive research and practice agenda conceived to further the field and mainstream its ideas Aimed at scholars students and stakeholders ranging from business and government to nonprofits and activist groups *Public Value and Public Administration* is an essential blueprint for those interested in creating public value to advance the common good

The Future of Governing B. Guy Peters,2001 Examines and compares various forms of government in industrialized countries

Civic Power K.Sabeel Rahman,Hollie Russon Gilman,2019-08-29 What will it take to restore American democracy and rescue it from this moment of crisis *Civic Power* argues that the current threat to US democracy is rooted not just in the

outcome of the 2016 election but in deeper systemic forms of inequality that concentrate economic and political power in the hands of the few at the expense of the many Drawing on historical and social science research and case studies of contemporary democratic innovations across the country Civic Power calls for a broader approach to democracy reform focused on meaningfully redistributing power to citizens It advocates for both reviving grassroots civil society and novel approaches to governance policymaking civic technology and institutional design aimed at dismantling structural disparities to build a more inclusive empowered bottom up democracy where communities and people have greater voice power and agency

Reforming Public Management and Governance John Halligan, 2020-05-29 This book examines the impact of several decades of public sector reform in four Westminster systems Australia Canada New Zealand and the United Kingdom Political and managerial change has re defined roles and relationships and how their public sectors function Often this occurs in comparable ways because of a common administrative tradition but choices made in different country contexts also produce divergent outcomes In analysing the results and implications of reform fundamental issues of and tensions in public administration and management are addressed Review of Public Personnel Administration ,2000 Include abstracts

Handbook of Education Policy Research Gary Sykes, Barbara Schneider, David N. Plank, 2012-09-10 Co published by Routledge for the American Educational Research Association AERA Educational policy continues to be of major concern Policy debates about economic growth and national competitiveness for example commonly focus on the importance of human capital and a highly educated workforce Defining the theoretical boundaries and methodological approaches of education policy research are the two primary themes of this comprehensive AERA sponsored Handbook Organized into seven sections the Handbook focuses on 1 disciplinary foundations of educational policy 2 methodological perspectives 3 the policy process 4 resources management and organization 5 teaching and learning policy 6 actors and institutions and 7 education access and differentiation Drawing from multiple disciplines the Handbook s over one hundred authors address three central questions What policy issues and questions have oriented current policy research What research strategies and methods have proven most fruitful And what issues questions and methods will drive future policy research Topics such as early childhood education school choice access to higher education teacher accountability and testing and measurement cut across the 63 chapters in the volume The politics surrounding these and other issues are objectively analyzed by authors and commentators Each of the seven sections concludes with two commentaries by leading scholars in the field The first considers the current state of policy design and the second addresses the current state of policy research This book is appropriate for scholars and graduate students working in the field of education policy and for the growing number of academic government and think tank researchers engaged in policy research For more information on the American Educational Research Association please visit <http://www.aera.net> Handbook of Public Administration W. Bartley Hildreth, Gerald J. Miller, Jack Rabin, 2018-01-19 Since the publication of the previous edition the best selling Handbook of

Public Administration enters its third edition with substantially revised updated and expanded coverage of public administration history theory and practice Edited by preeminent authorities in the field this work is unparalleled in its thorough coverage and comprehensive references This handbook examines the major areas in public administration including public budgeting and financial management human resource management decision making public law and regulation and political economy Providing a strong platform for further research and advancement in the field this book is a necessity for anyone involved in public administration policy and management This edition includes entirely new chapters on information technology and conduct of inquiry In each area of public administration there are two bibliographic treatises written from different perspectives The first examines the developments in the field The second analyzes theories concepts or ideas in the field's literature

The Future of Merit James P. Pfiffner, Douglas A. Brook, 2000-09-12 Passage of the Civil Service Reform Act was controversial and there is still controversy over its effectiveness A book of this sort will be well received and anxiously read by specialists in public administration public policy and public personnel administration H George Frederickson University of Kansas The Civil Service Reform Act of 1978 was the most far reaching reform of the federal government personnel system since the merit system was created in 1883 The Future of Merit reviews the aims and rates the accomplishments of the 1978 law and assesses the status of the civil service How has it held up in the light of the National Performance Review What will become of it in a globalizing international system or in a government that regards people as customers rather than citizens Contributors examine the Senior Executive Service whose members serve between presidential appointees and the rest of the civil service These crucial executives must transform legislative and administrative goals into administrative reality but are often caught between opposing pressures for change and continuity In the concluding chapter Hugh Heclo many of whose ideas informed the 1978 reform act argues that the system today is often more responsive to the ambitions of political appointees and the presidents they serve than to the longer term needs of the polity On the other hand the ambition of creating a government wide cadre of career general managers with highly developed leadership skills has not been fulfilled Other contributors helped to frame the 1978 act helped to implement it or study it as scholars of public administration Dwight Ink Carolyn Ban Joel D Aberbach Bert A Rockman Patricia W Ingraham Donald P Moynihan Hal G Rainey Ed Kellough Barbara S Romzek Mark W Huddleston Chester A Newland and Hugh Heclo Six former directors of the Office of Personnel Management commented on early versions of these chapters at a 1998 conference

The Indian Journal of Public Administration ,1997

Integrity and Accountability in Government

Carmen R. Apaza, 2016-05-23 The Inspector General IG's mission is to expose fraud waste and abuse as well as promoting efficiency in federal agencies Each year billions of dollars are returned to the Federal government or are better spent based on recommendations from IGs reports IG investigations have also contributed to the prosecution of thousands of wrongdoers including contractors and public employees With scarce literature on Inspectors General IGs Apaza addresses this by looking

at the Inspector General for the Department of Homeland Security DHS which has proven to be of significant benefit to the US government Common Purpose Lisbeth Schorr, 1998-07-13 In her previous book Within Our Reach renowned Harvard social analyst Lisbeth Schorr examined pilot social programs that were successful in helping disadvantaged youth and families But as those cutting edge programs were expanded the very qualities that had made them initially successful were jettisoned and less than half of them ultimately survived As a result these groundbreaking programs never made a dent on the national or statewide level Lisbeth Schorr has spent the past seven years researching and identifying large scale programs across the country that are promising to reduce on a community or citywide level child abuse school failure teenage pregnancy and welfare dependence From reformed social service agencies in Missouri Michigan and Los Angeles to idiosyncratic public schools in New York City she shows how private and public bureaucracies are successfully nurturing programs that are flexible and responsive to the community that have set clear long term goals and that permit staff to exercise individual judgment in helping the disadvantaged She shows how what works in small scale pilot social programs can be adapted on a large scale to transform whole inner city neighborhoods and reshape America On the heels of the federal government's dismantling of welfare guarantees Common Purpose offers a welcome antidote to our current sense of national despair and concrete proof that America's social institutions can be made to work to assure that all the nation's children develop the tools to share in the American dream

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